



**LAUSD HELPDESK/ FAMILY HOTLINE**

**(213) 443-1300**

**6:00 a.m.-6:00p.m.**

**Parent Portal PIN Security Clearance**

The LAUSD agent will verify the following:

- ✓ Student's DOB (Date of Birth)
- ✓ Student's first and last name
- ✓ Grade Level
- ✓ Address
- ✓ Phone number
- ✓ Emergency contact phone number

*SPANISH OPERATORS ARE AVAILABLE*